Office of the Principal Chief Commercial Manager
South Central Railway, Ministry of Railways, Government of India
Rail Nilayam, Secunderabad -500025 (Telangana)

No.C.568/G.II/TC/Com/TTE/Lobbies   Date: 13/12/2023

Sr.DCM/SC, HYB, BZA, GTL, GNT & NED

Sub: Change of URL to access TTE Lobby application – Reg.
Ref: CAO/PTS lr. No.CAO/PTS/137/TTE Lobby/WI/2021/Part-1 dtd 12.12.2023.

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Please find the copy of letter under reference in respect of change of URL to access TTE Lobby application. Presently TTE lobbies are accessing the application on UTN network under http://10.64.0.15/cttel/. Now a new URL has been updated and will be accessible at http://10.77.34.54/cttel/. Both the URL will work up to 31.12.2023 and from 01.01.2024 the new URL will be only accessible.

Divisions are therefore advised to instruct all TTE lobbies to change the default URL in Chrome Browser in all Thin Clients to new URL at http://10.77.34.54/cttel/. The procedure to change/update the URL in Chrome Browser is mentioned in the Annexure of the letter under reference.

Encl: As above

Digitally Signed by Bhaskar Reddy Pinreddy
Date: 14-12-2023 13:18:04
Reason: Approved

(Bhaskar Reddy Pinreddy)
Dy.CCM/G
For PCCM

Office of Chief Administrative Officer/ PTS
State Entry Road, IRCA building,
New Delhi 110055

संख्या-**No:** CAO/ PTS/ 137/ TTE Lobby/ WI/ 2021/ Part-1   दिनांक: Dated: 12 December 2023

Chief Commercial Manager/PS(s)
(All Zonal Railways)

Subject:	**Change of URL to access TTE Lobby application-reg.**
Reference:	GM/ PMS/ CRIS letter no. 2021/ CRIS/ NDLS-HQ/ PMS/ PROJECT/ 0261/ PT-1 dated 30.11.23. (**Copy enclosed**)

Sanction was accorded by Ministry of Railways to the work of Roll Out of "*Proliferation of Computerised TTE lobbies over Indian Railways*" which *inter-alai* included implementation of 373 lobbies and replacement of equipment at 199 existing lobbies.   This also included setting up of central infrastructure for TTE lobby applications on CRIS clound.

CRIS vide above reference has informed that TTE lobby application has been migrated from old infrastructure CRIS Cloud.   Presently, TTE lobbies are accessing the application on UTN network as http://10.64.0.15/cttel/ and now will be accessible at http://10.77.34.54/cttel/.   Both the URL will work for next one monthand shall be discontinued from 1.1.2024.

The steps to change/ update the URL in the Chrome Browser is enclosed as annexure to the CRIS letter dated 30.11.2023.

In view of the above, Zonal Railways are requested to advice all TTE lobbies to change the default URL in Chrome Browser in all the Thin Clients to new URL at http://10.77.34.54/cttel/.

Feedback, if any, may be sent to this office/ CRIS for necessary rectification.

Encls: AA.

Digitally Signed by Shashish Roy)
Dy. Chief Commercial Manager/PTS
Ashish Roy
Date: 12-12-2023 14:26:39
Reason: Approved

Copy for kind information to:

1. PCCM, All Indian Railway
2. EDPM, Railway Board, New Delhi.
3. ED(C&IS), Railway Board, New Delhi.
4. GM/PMS/CRIS, Chanakyapuri, New Delhi.

Step to change/update default URL in Chrome Browser

Please follow step by step

1. Log off user by pressing ctrl+shift keys together. Hold both key pressed.

2. Next it will asked for user id and password

For CRIS supplied thin client

Userid: administrator or Administrator

Password: TTEAdmin@cris#3 or DellCCCvdi

For Railway supplied thin client

Please ask the vendor to configure the default URL in Chrome Browser

3. Login with above user id and password

4. Press enable/disable button (green color icon shown on desktop).

5. Thin client will prompt for reboot.

6. Reboot thin client.

7. Again login with Administrator (as per step 2)

8. Open Chrome Browser

    a) Click 3 dot button available right top corner of browser.
    b) Click setting. It will open setting page of browser.
    c) Click "on start up" available left side menu item.
    d) select radio button "Open a specific page or set of pages". After selection, it will open dropdown option
    e) Click on "Add a New Page". It will open popup.
    f) Type the new URL http://10.77.34.54/cttel/ and click Add button. It will add the default URL.
    g) Close the Browser and again open to check the default URL.

9. Press enable/disable button (red color icon shown on desktop).

10. It will prompt for reboot.

Please reboot and open chrome browser. It will open TTE lobby application by default

30/11/2023